

## SAVAN REGISTRATION

You can locate an offender using their name.  
Please write the offender number here for future use.

OFFENDER NAME/NOMBRE DEL OFENSOR

COUNTY JAIL OFFENDER NUMBER/  
NÚMERO DE OFENSOR DE LA CÁRCEL DEL CONDADO

DOC OFFENDER NUMBER/  
NÚMERO DE OFENSOR DEL DEPARTAMENTO CORRECCIONAL

PIN CODE/SU CÓDIGO PIN  
JAILS DEPARTMENT OF CORRECTION

You will need the county code and case number to  
hear court information. Call your Victim Witness Legal  
Assistant for this information.

COUNTY CODE/CÓDIGO DEL CONDADO

CASE NUMBER/NÚMERO DE CASO

PIN CODE/SU CÓDIGO PIN – COURTS

VICTIM WITNESS LEGAL ASSISTANT NAME

VICTIM WITNESS LEGAL ASSISTANT NUMBER

**Do not depend solely on SAVAN or any other single program for your safety. The SAVAN program is designed to provide you with quick and easy access to offender and court information and to alert you when an offender's custody or court information changes.**



## VICTIM ASSISTANCE SERVICES

NORTH CAROLINA  
VICTIMS' COMPENSATION PROGRAM  
PO Box 29588  
RALEIGH, NC 27626-0588  
1-800-826-6200

DEPARTMENT OF CORRECTION  
VICTIM SERVICES  
1-800-368-1985

CONFERENCE OF DISTRICT ATTORNEYS  
VICTIM SERVICE COORDINATOR  
1-919-733-3484

NORTH CAROLINA ATTORNEY GENERAL'S OFFICE  
CITIZENS' RIGHTS SECTION  
1-919-716-6780

NORTH CAROLINA  
VICTIM ASSISTANCE NETWORK  
1-800-348-5068

NORTH CAROLINA COALITION AGAINST  
DOMESTIC VIOLENCE  
1-919-956-9124

NORTH CAROLINA COALITION AGAINST  
SEXUAL ASSAULT  
1-919-676-7611

MOTHERS AGAINST DRUNK DRIVING  
1-800-248-6233

## NORTH CAROLINA

# SAVAN

STATEWIDE AUTOMATED VICTIM ASSISTANCE & NOTIFICATION

FOR OFFENDER  
CUSTODY STATUS INFORMATION  
CALL SAVAN:

## 1-877-NC-SAVAN

(1-877-627-2826)

Toll-free  
También disponible en español

SAVAN also provides court information.  
Contact your local District Attorney's  
office for more information.

A SERVICE PROVIDED BY  
YOUR LOCAL SHERIFF AND  
DISTRICT ATTORNEY'S OFFICE AND THE  
NORTH CAROLINA DEPARTMENT OF CORRECTION  
IN COOPERATION WITH  
THE GOVERNOR'S CRIME COMMISSION OF  
THE NORTH CAROLINA DEPARTMENT OF CRIME  
CONTROL AND PUBLIC SAFETY

## WHAT IS SAVAN?

SAVAN (Statewide Automated Victim Assistance and Notification), helps victims of crime get custody and court information about offenders. It is a free, 24-hour telephone service that is available in both English and Spanish. In addition, SAVAN automatically notifies registered victims of important events, such as the release of an inmate or a scheduled court event.

## WHO CAN USE SAVAN?

**Anyone**, family or friends or other concerned persons, may call the SAVAN hotline for custody information. In addition, anyone may register for custody change notification directly through the SAVAN hotline. **Only victims of crimes designated for services by state law may register for court event notification. Contact your local District Attorney's office for more information.**

## WHICH OFFENDERS ARE MONITORED BY SAVAN?

Offenders who are listed in North Carolina state and county detention facilities, or who are under community supervision, or whose cases are pending at the District Attorney's office will be included in the SAVAN service.

**NOTE:** If an offender "bonds out" – is released on bond - before being booked into jail, that offender will not be part of SAVAN until they are included in the court system or the North Carolina Department of Correction.

## HOW DO I USE THE SAVAN SERVICE?

**Getting Information** – When calling SAVAN for custody information you will need to know the offender's name or booking number. To get case information, you will need the county code and case number. Contact your local District Attorney's office to get the county code and case number for your case.

**Registering for Notification** – You can register for custody change notification directly with the SAVAN hotline service. Just call the toll-free number and follow the prompts or press zero to speak directly to a SAVAN operator. Valid registrations include the telephone number where you want to be contacted and a four-digit PIN code. Registrations for case information must be made at the District Attorney's office.

**Receiving Notification Calls** – Once you are registered, SAVAN will automatically call when your offender is transferred, released or moved to a lower custody facility. **If the offender is transferred, you must call SAVAN and re-register to continue to be notified.** If you registered through your District Attorney's office for court information, you will also be notified of upcoming court events such as hearings and trials.

**NOTE:** If you self-registered for custody status notification and you move or change telephone numbers you must update your information with SAVAN by calling 1-877-NC-SAVAN. If you registered for court case information, contact your local District Attorney's office to update your registration.



## WHAT IS THE PIN CODE?

Your PIN code is used by the SAVAN service to confirm that you received your notification and stop future calls for that event. When SAVAN calls, you will be asked to enter your four-digit PIN followed by the pound key [#]. Write your PIN code down. Keep it in a safe place and keep it confidential.

## WHAT IF I DON'T HAVE A TOUCH-TONE PHONE?

A live operator will assist you in using the SAVAN service. If you are notified at a rotary telephone, call the SAVAN hotline and provide the SAVAN operator with your PIN code to stop future calls.

## WHAT IF I'M NOT HOME OR MY PHONE IS BUSY WHEN SAVAN CALLS?

The SAVAN service will keep trying to reach you. You will be called regularly for 24 hours or until you enter your PIN code. Since SAVAN calls automatically when an offender is released or escapes, such notification calls may come in the middle of the night.

## DOES SAVAN GUARANTEE MY SAFETY?

**The SAVAN program is designed to provide you with quick and easy access to offender and case information and to alert you when an offender's status changes. Do not depend solely on SAVAN or any other program for your safety. SAVAN is provided in addition to services already offered to victims.**

1-877-NC-SAVAN

[www.ncsavan.org](http://www.ncsavan.org)

